When Your Loved One Passes: What to Do Next

A guide for families in hospice care

> Opal Cremation 24/7 Care Team: **888-963-2299**

1. **Call your hospice nurse first.** The nurse will confirm the death.
2. **Then call Opal at 888-963-2299.** We answer day or night.
3. **We come to you.** For a home, we typically arrive within 2 hours. Take the time you need to say goodbye first.

Have this ready if you can

- Your loved one's full name, date of birth, and Social Security number
- The name of the legal next of kin
- The doctor's name
- Our Vital Information Form, if you've already filled it out

What happens next

- We'll set up a phone call to make arrangements. There's no office visit.
- We file the death certificate and permits for you.
- The process usually takes about two weeks. Ashes can be picked up at our El Segundo or Costa Mesa office, or shipped anywhere in the US.

Our all-inclusive direct cremation package is $1,295. No payment is due until after the cremation.