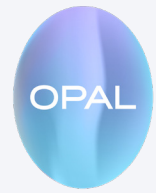


Preparing for When a Loved One Passes



Main: (888) 963-2299
Fax: (714) 786-5612

To: _____

Re: Information to provide to medical and healthcare service providers

When your loved one passes, please have the nurse or other attending medical personnel call Opal Cremation. We are available 24 hours a day, seven days a week. Whenever possible, it is helpful to let the customer care team at Opal know in advance that a call is impending so that we can plan to be on our way as quickly as possible to tend to your loved one and bring them into our care.

Opal Cremation contact information:

Call 888-963-2299, 24 hours a day, seven days a week—no exceptions.

Information checklist:

In order to ensure that all of the pertinent information is readily available, we have compiled the following list of the information we will need when the time comes:

- First and last name of your loved one
- Official date and time of passing
- The first and last name of the healthcare professional calling
- The attending physician who will provide medical information for the death certificate, their phone number, and any other available contact information
- The approximate weight of the deceased loved one
- Information about any implanted device(s), such as a pacemaker
- A timeframe in which the family/medical staff will allow Opal Cremation to pick up your loved one
- Any other information that you feel may be relevant

Additional facility information necessary to expedite services:

- Name of the facility
- Street address
- Phone number
- Fax number
- Prior approval of Opal's release form (see attached)

Thank you! We are honored to serve your family.



Opal Cremation of Southern California
www.opalcremation.com

Greater Los Angeles
(310) 525-5354
FD #2419

Greater San Diego
(760) 388-5879
FD #2421

Orange County
(714) 750-9348
FD #2422